



## **Planning Your Travel to Delhi**

The best way to ensure a successful and hassle free travel is to effectively plan for it. This guide addresses all practical aspects of planning your travel to New Delhi, India. It is targeted at US businesses in general and NRIs in USA in particular.

Essential resources and useful contact numbers are provided for:

- What you must know about Delhi and its people
- Entry/Exit Requirements, Visa, Customs, etc
- Airline Ticket
- Lodging and Transportation
- Currency exchange, ATM, Money transfer
- Cell phone
- Delhi maps, travel guides

The guide is continuously up-to-dated on-line and three times a year in print form.

[www.entryindia.com](http://www.entryindia.com)

# Planning Your Travel to Delhi

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**Essential Numbers**

**17**

Emergency & Helpline  
Consulates of US and other countries  
Passport office  
Couriers and Post offices

**Cell Phone**

**Currency Exchange, ATMs, Credit Cards**

**Entry India HELPLINE**

## ABOUT DELHI

*Keywords: tourism offices in US and Delhi, map, books and guides, directory assistance, what can you do in Delhi*

Delhi, the capital of India, has a lot to offer its visitors like rich history, vibrant culture, trends, beliefs, lifestyle and, most importantly, exciting politics.

The following resources will help you to get familiar with India, Delhi and its people.

### **India Tourism Offices**

Ministry of Tourism, India.

We strongly suggest travelers to contact the India Tourism offices in their respective countries before they fly to India and also to carry the contact numbers for India Tourism offices in various cities in India.

The tourism office will help you in preparing your itinerary, and provide maps of Delhi regions and for other cities in India, places to visit and other travel related information.

- US  
New York, NY: +1-212-586-4901/ 02 / 03; [ny@itnyc.com](mailto:ny@itnyc.com)  
Los Angeles, CA: +1- 213-380-8855; [indiatourism@aol.com](mailto:indiatourism@aol.com)
- Delhi, India  
88 Janpath, Connaught Place: 91-11- 2332-0342, +91-11-2332-0005/8;  
[goitodelhi@nic.in](mailto:goitodelhi@nic.in)

For India Tourism offices in other countries and other cities of India, visit [incredibleindia.org](http://incredibleindia.org)

### **Delhi Tourism Offices**

Delhi Tourism and Transportation Corporation Ltd. (DTTDC)

DTTDC has its offices in Delhi and provides services like cars and coaches for hire, instant hotel reservations, adventure activities, foreign exchange facility, and international & domestic air ticketing.

The following are contact numbers for various DTTDC offices around Delhi.

Head Office, Defence Colony: +91-11-2462-2364, +91-11-2464-7005

Connaught Place: +91-11-4152-3073, +91-11-2331-5322, +91-11-2373-0416

Central Reservation Office, Opposite Hanuman Mandir, Connaught Place: +91-11-6539-0009; [delhitourismcro@yahoo.com](mailto:delhitourismcro@yahoo.com)

Nizamuddin Railway Station: +91-11-6547-0605

Transport Office (open 24 hours), West Kidwai Nagar, Opposite INA Market: +91-11-2467-4153, +91-11-2688-4312

### **Information portals**

[incredibleindia.org](http://incredibleindia.org) by Ministry of Tourism of India, is the central resource center for India. The site provides comprehensive information on India and its states, such as a trip planner that covers places you can visit, heritage sites, accommodation, restaurants and more.

[india.gov.in/knowindia.php](http://india.gov.in/knowindia.php) is the official portal of the Indian government. This is the most comprehensive resource for finding everything about India, Delhi and other states. It covers every aspect of travel, tourism and business in India.

### **Maps: insert Delhi's maps here**

### **Delhi guides and directory assistance**

Guides and directories are the best resource when you are looking for restaurants, events, art galleries, theatres, museums and more.

- Print media
  - First City: Delhi's City Magazine (Rs. 40 or \$0.80) – Available at any magazine vendors in most markets in Delhi.
  
  - STAR Delhi Online (Rs. 20 or \$0.40) – Available at Delhi tourism offices
  
- Online Guides
  - [delhitourism.nic.in](http://delhitourism.nic.in) by Delhi Tourism and Transportation Development Corporation, Government of NCT of Delhi, is an excellent online resource for finding restaurants, excursion tours, spas, pubs, theatre and much more in and around Delhi.
  - [gocityguides.com](http://gocityguides.com)
  - [delhilive.in](http://delhilive.in) by Sify
  - [travel.nytimes.com](http://travel.nytimes.com) by New York Times.
  - [search.lonelyplanet.com](http://search.lonelyplanet.com), by BBC Worldwide.
  - [delhicapital.com](http://delhicapital.com) by young entrepreneurs from Delhi.
  
- Directories
  - You can call the numbers below for the directory assistance while in Delhi 197 by MTNL.

+91-11-2222-2222 by Just Dial

Following are the links that provide the listings online.

[justdial.com](http://justdial.com) by Just Dial

[delhi.clickindia.com](http://delhi.clickindia.com) by Click India

[india.gov.in/directories.php](http://india.gov.in/directories.php) by government of India

### **State-specific Tourism Offices in Delhi**

Most of the State Governments of India have setup information centers in Delhi that you can contact for the state-specific tourist information.

The following are tourism offices for the northern states of India and are mostly of interest to Delhi region travelers.

- Chandigarh: +91-11-2378-2904, +91-11-2335-3359;  
<http://chandigarhtourism.gov.in/>
- Goa: +91-11-2378-2904 2462-9968; [goa-tourism.com](http://goa-tourism.com)
- Haryana: +91-11-2378-2904, +91-11-2332-4911/10;  
<http://haryanaturism.gov.in/>
- Himachal Pradesh: +91-11-2378-2904, +91-11-2332-5320;  
<http://himachaltourism.gov.in/>
- Jammu & Kashmir: +91-11-2378-2904, +91-11-2334-5373; [jammukashmir.nic.in](http://jammukashmir.nic.in)
- Punjab: +91-11-2378-2904, +91-11-2334-3055;  
<http://punjabgovt.nic.in/TOURISM/TOUR1.HTM>
- Rajasthan: +91-11-2378-2904, +91-11-2338-3837 / 9525; [rajasthantourism.gov.in](http://rajasthantourism.gov.in)
- Uttar Pradesh: +91-11-2378-2904, +91-11-2332-2251, +91-11-2371-1296; [up-tourism.com](http://up-tourism.com)

For the complete list of state tourism offices in Delhi, please visit [delhispecial.entryindia.com](http://delhispecial.entryindia.com) under Travel, Tourism and Accommodation category.

### **Things to Do in Delhi**

For things to do while in Delhi, visit India Govt. portal [incredibleindia.org/newsite/cms\\_page.asp?pageid=1122](http://incredibleindia.org/newsite/cms_page.asp?pageid=1122)

# TRAVEL ADVISORY

*Keywords: travel warnings, alerts, health, safety, vaccinations, trip checklist/tips*

The most critical element of your travel is your safety. Safety starts from knowing if you should be traveling, who you should contact for safety related issues, and who your family should contact in case of emergency.

Following listings provide critical information for traveling to India:

**US Department of State, [travel.state.gov](http://travel.state.gov)**

Choose the country India under International travel. The site provides travel warning and alerts on India, entry/exit requirements, information on medical facilities and travel insurance, information on laws in India.

**Centers for Disease Control and Prevention, [cdc.gov](http://cdc.gov)**

The site provides information on vaccinations and other health precautions, such as safe food and water precautions and insect-bite protection. You can reach CDC at 1-877-FYI-TRIP (1-877-394-8747)

**World Health Organization's (WHO), [who.int/countries/ind/en](http://who.int/countries/ind/en)**

The site provides information on disease outbreaks in India and lists reports & guides on health risks and safe food for international travelers.

**National Portal of India, [india.gov.in/overseas/travel\\_advisories.php](http://india.gov.in/overseas/travel_advisories.php).**

The site provides guidelines for foreign visitors to India and also provides the list of the places in India where visiting is restricted unless a permit is granted by the Ministry of Home Affairs. For permits, contact:

Foreigners' Division,  
Ministry of Home Affairs  
+91-11-2309-2011 / 2161

## **Trip Checklist/Tips**

The following checklist is designed to aid your travel plans.

- Check the expiration date on your passport and visa
- Leave copies of your passport, visa, and itinerary with a friend/relative
- Put a hold on your Mail delivery or have a friend/relative collect your mail
- Determine if you can save money by reducing your Internet, and phone service during your absence
- Check travel, medical insurance coverage
- Leave your house keys and your India contact numbers with a friend/relative
- Determine if you need to notify your utility providers like gas, electricity, and water of your absence
- Determine if you need to winterize your house if traveling during cold months
- Inform your bank and other credit card companies about your trip to India and possible use of credit cards and cash withdrawal
- Get adequate cash & traveler's checks

# ENTRY & EXIT REQUIREMENTS

*Keywords: Passport, visa, baggage rules, custom rules, PIO and OCI card holders*

**Information Sites:** following listings provide you with information on Indian customs & immigration rules for tourists, students and workers coming to India.

- Visit the site [immigrationindia.nic.in](http://immigrationindia.nic.in) by Bureau of Immigration under Ministry of Home Affairs, India. It provides information for tourists, students, and workers on the following:
  - Visa requirements and extensions
  - Registration requirements for foreign passport holders
  - Health regulations
  - Lost passport
- Visit the site [cbec.gov.in](http://cbec.gov.in) by Central Board of Excise and Customs, Government of India. The site provides custom & baggage rules, exemptions & duty free allowances for tourists, professionals returning to India, transfer of residence, foreigners residing in India and much more(Add Indian customs form here)
- For Indian passport holders, visit [passport.gov.in](http://passport.gov.in) by Ministry of External Affairs, Government of India for Indian passport related issues.

## Indian Embassy and Consulates

In US

Indian Embassy, Washington D.C: +1-202-939-9806; [indianembassy.org](http://indianembassy.org)

Consulate General of New York, NY: +1-212-774-0600; [indiacgny.org/](http://indiacgny.org/)

Consulate General of Chicago, IL: +1-312-595-0405:

[chicago.indianconsulate.com/](http://chicago.indianconsulate.com/)

Consulate General of San Francisco, CA: +1-415-668-0662; [cgisf.org/](http://cgisf.org/)

Consulate General of Houston, TX: +1-713-621-5576; [cgihouston.org/](http://cgihouston.org/)

For all other countries, visit [india.gov.in/overseas/indian\\_missions.php](http://india.gov.in/overseas/indian_missions.php)

NOTE: NRIs with foreign citizenships don't need visa if they have OCI or PIO card. To apply for OCI and PIO card, contact the Indian consulate or embassies.

Read more on OCI and PIO card at [mha.gov.in](http://mha.gov.in), by Ministry of Home Affairs. In Delhi, you can file for your OCI card at:

- Ministry of Home Affairs, Under Secretary (OCI), Foreigners Division  
26-Mansingh Road, Jaisalmer House, New Delhi-110011.  
+91-11-2338-7436.
- Regional Registration Office (FRRO)  
East Block-VIII, Level-2, Sector-1, R.K. Puram, New Delhi-110066.  
+91 11-2671-1384.

# TRIP REGISTRATION

*Keywords: Safety, emergency contact for US citizens, staying requirement for foreign nationals in India*

**US Citizens:** This is how your family can contact you in case of emergency or if there is a crisis where you are traveling.

Step 1: Register your trip at [travelregistration.state.gov](https://travelregistration.state.gov)

Step 2: Give the number 1-888-407-4747 (calling from US or Canada) or +1-202-647-5225 (calling from abroad) for Office of Overseas Citizens Services to your family members

**Foreign Nationals:** Register your travel in Delhi at Foreigners Regional Registration Office (FRRO) in special cases. [immigrationindia.nic.in/registration\\_requirements.htm](https://immigrationindia.nic.in/registration_requirements.htm)

FRRO Office, Delhi: East Block-VIII, Level-2, Sector-1, R.K. Puram, New Delhi-110066. +91-11-2671-1443, +91-11-2619-5530, +91-11-2617-1944; [frrodli@nic.in](mailto:frrodli@nic.in)

FRRO Office, Delhi Airport: +91-11- 2565-2389

## **EXPERTS**

*Keywords: Travel consulting, itinerary planning, working in India, visa extension*

Entry India's selected travel and immigration experts, based in India, are experienced professionals who will assist you with your travel plans, prepare your itinerary and provide consulting on your travel needs while in India.

### **Travel Expert**

For any queries and concerns related to your travel to Delhi, contact Entry India's travel consultant:

Sudeep, Incredible Journeys: +91-11-98713-71505

### **Indian Immigration Consultant**

For any Indian immigration related work including but not limited to work visa to India, visa extension, etc.

V.K. Immigration Consultants: Vinod Kumar Sharma, +91-98713-33550

# TICKET RESERVATION

*Keywords: buy airline ticket, travel agents, tour operators, international carriers to India, domestic airlines in India, airlines flying to Delhi*

The following are the resources located in the US and India where you can buy your tickets to Delhi and plan your tour within India.

**Portals:** Following are the two most widely used online portals to make on-line reservation and buy tickets for India

[makemytrip.com](http://makemytrip.com) or call +1-800-India-10

[yatra.com](http://yatra.com) or call +1-888-4MY-YATRA

## Travel Agents/Tour Operators

- Find your own local travel agent at:

In US on this site [locateatravelagency.com](http://locateatravelagency.com) using your zip code

In other countries on this site [travelsense.org/agents](http://travelsense.org/agents) using city, country and postal code

- Travel agents, in US and India, qualified by Entry India based on recommendations from NRIs:

### In USA

World Travel Network: Naveen Khosla, +1-301-345-9300; [wtnonline.com](http://wtnonline.com); [info@wtnonline.com](mailto:info@wtnonline.com)

India Cheap Fare, Houston: Alok Kalia, +1-713-787-0808; [indiacheapfare@gmail.com](mailto:indiacheapfare@gmail.com)

Mercury, California: Monika, +1-408-239-0774; [monika@mercurytrip.com](mailto:monika@mercurytrip.com)

Shanthi Travel Inc. - American Express, New Jersey: Satya Srikonda, +1-973-423-4444; [shanthitravel\\_99@yahoo.com](mailto:shanthitravel_99@yahoo.com)

### In India

SITA, Gurgaon - Delhi NCR: +91-124-456-3000; [sita.in](http://sita.in); [info@sita.in](mailto:info@sita.in)

Global eTravel Solutions, Aurobindo Marg - New Delhi: +91-11- 42727200; <http://delhi-tourism-india.com>; [subrato@getsindia.com](mailto:subrato@getsindia.com)

Make My Trip, Connaught Place - New Delhi: +91-11-4352-8687; [makemytrip.com](http://makemytrip.com); [service@makemytrip.com](mailto:service@makemytrip.com)

Savion Travel Services Pvt. Ltd., Noida - NCR: +91-120-424-2181; [india-travel-agents.com](http://india-travel-agents.com); [info@india-travel-agents.com](mailto:info@india-travel-agents.com)

## Buying directly from Airlines

International: The following table lists a few of the most prominent airlines flying to Delhi from the US

<b>AIRLINE NAME</b>	<b>US Toll free</b>	<b>India</b>
AIR FRANCE	1-800-237-2747	2346-6262, 23466213; Airport - 2565-2008
AIR INDIA	1-800-223-7776	800227722, 23731225; Airport: 2565-2021
ALITALIA	1-800-223-5730	2565-2475; Airport: 2565-2634
AMERICAN Airlines	1-800-433-7300	2341-6927
AUSTRIAN	1-800-843-0002	2335-0113, 4151-0073; Airport: 25654222
BRITISH AIRWAYS	1-800-227-4500	2232-0900; Airport: 2565-2078
CATHAY PACIFIC	1-800-233-2742	23323332; Airport: 2565-4702/3
CONTINENTAL AIRLINES	1-800-523-3273	2334-3291; Airport: 2565-3057
LUFTHANSA	1-800-645-3880	2373-4200; Airport: 2565-4000
NORTHWEST KLM	1-800-225-2525	2335-7747, 2332-4686; Airport: 2565-2715
SINGAPORE AIRLINES	1-800-742-3333	2335-6286/ 2332-6373; Airport: 2565-3072
SWISS	1-877-359-7947	2341-5000 / 2929; Airport: 25652531/5
UNITED AIRLINES	1-800-241-6522	2335-6081/84
VIRGIN ATLANTIC	1-800-862-8621	4150-1300/02/03/04/05; Airport: 2565-2600

**(+91-11 prefix to all the India numbers)**

Visit <http://delhitourism.nic.in/downloads/Airlines.pdf> to view the complete list of international airlines to Delhi by Delhi Tourism

Domestic Airlines: The following table lists Indian domestic airlines that you can contact for tickets to travel within India.

<b>Airlines</b>	<b>India toll free Numbers</b>	<b>India Non toll free numbers</b>
JET AIRWAYS	1-800-225522, 1-866-835-9538	+91-11-4164-1414/ 24/ 515; Airport: +91-11-3984-1111
KINGFISHER	1-800-180101, 1-600-180-0101	+91-124-2844700
INDIAN	1-800-180-1407, 1-866-435-9422	1400, 1401
SPICE JET	1-600-180-3333	+91-98718-03333
AIR DECCAN		+91-11-3900-8888
SAHARA		+91-11-41523771/5; Airport: +91-11-2567-2600
JETLITE	1-800-22-3020	+91-11-3030-2020

## TRAVEL & MEDICAL INSURANCE

[travel.state.gov/travel/cis\\_pa\\_tw/cis/cis\\_1470.html#physicians](http://travel.state.gov/travel/cis_pa_tw/cis/cis_1470.html#physicians), by US Department of State, provides benefits of getting insurance and a list of travel insurance companies.

InsureMyTrip.com provides several travel insurance plans from many leading companies  
[service@insuremytrip.com](mailto:service@insuremytrip.com)  
(800) 487-4722

# MAKING PHONE CALLS

*Keywords: telephone codes, dialing numbers in India, calling at Delhi number*

In this section you will find telephone codes for Delhi & cities around it and how to dial local and international numbers when in Delhi. Note that dialing a telephone number depends upon whether you are dialing from a mobile phone or from a land line phone.

## Telephone codes

India Country code – 91

US Country Code - 1

Delhi Metropolitan Area:

Delhi - 11

Gurgaon - 124

Faridabad - 129

Ghaziabad - 120

Noida - 120

Panipat - 180

Other cities of Interest around Delhi:

Chandigarh - 172

Jaipur - 141

Agra - 562

Ludhiana - 161

Amritsar - 183

You can find the codes for all other cities of India in links below

Visit [bsnl.co.in/viewstatecode.php](http://bsnl.co.in/viewstatecode.php) for state specific telephone codes

Visit [bsnl.co.in/stdsearch.php](http://bsnl.co.in/stdsearch.php) to search for a city specific telephone code

## Dialing telephone numbers

From US to Delhi

Calling Landline in Delhi: (011)-91-11-number

Calling Cell phone in Delhi: 011-91-number

From Delhi to numbers within Delhi, other cities in India and international.

*(Assume calls are being made from a cell phone)*

Calling cell phone in Delhi: number

Call landline in Delhi: 011-number

Calling cell phone in other cities in India: 0-number

Calling landline in other cities in India: 0-city code-number

Calling international numbers: 001-country code-number

## ACCOMMODATION

*Keywords: place to stay, hotels, guest houses*

In Delhi, you can find rooms to stay anywhere from \$50 to \$475 per night.

### Hotels:

#### *5 Star Deluxe Hotels*

Name	Phone	Distance from the Airport (Term 2)
Radisson, near Airport, radisson.com/newdelhiin	+91-11-2677-9191	4 Kms
The Grand, Vasant Kunj, thegrandnewdelhi.com	+91-11-2677-1234	7 kms
Vasant Continental, Vasant Vihar, jaypeehotels.com	+91-11-2614-8800	9 Kms
Taj Palace, Chanakyapuri, tajhotels.com	+91-11-2611-0202	9 Kms
Maurya Sheraton, Chanakyapuri, itcwelcomgroup.in	+91-11-4166-4444	9 Kms
Hyatt Regency, Bhikaji Cama Place, delhi.regency.hyatt.com	+91-11-2679-1234	9 Kms
Ashoka Hotel, Chanakyapuri, theashok.com	+91-11-2611-0101	12 Kms
Taj Mahal, tajhotels.com	+91-11-2302-6162	14 Kms
Oberoi, near Delhi Golf Club, oberoidelhi.com	+91-11-2436-3030	15 Kms
Le Meridien, Connaught Place, starwoodhotels.com/lemeridien	+91-11-2371-0101	18 Kms
Shangri-La, Connaught Place, shangri-la.com	+91-11-4119-1919	18 Kms
InterContinental, Connaught Place, ichtelsgroup.com	+91-11-4444-7777	20 Kms

#### *5 Star Hotels*

Name	Phone	Distance from Airport
Centaur, centaurhotels.com	+91-11-2565-2223	2 Kms
Imperial, Connaught Place, theimperialindia.com	+91-11-2334-1234	19 Kms
Ambassador, Sujjan Singh Park, tajhotels.com	+91-11-2463-2600	17 Kms
The Claridges, Near Delhi Race Course, claridges-hotels.com	+91-11-4133-5133	15 Kms
Siddharth, Rajendra Place, jaypeehotels.com	+91-11-2576-0000	20 Kms
Clarion, near IIT Delhi, clarionhotel.com	+91-11-4120-0000	14 Kms

#### *4 Star Hotels*

Name	Phone	Distance from Airport
Diplomat, Chanakyapuri, thehoteldiplomat.com	+91-11-2301-0204	14 Kms
The Hans, Connaught Place, hanshotels.com	+91-11-6615-0000	19 Kms
Maidens Hotel, maidenshotel.com	+91-11-2397-5464	24 Kms
The Connaught, Connaught Place, theconnaughtnewdelhi.com	+91-11-2336-4225	19 Kms

For a more comprehensive list of hotels, from 5 Star to Budget, in New Delhi, visit [delhitourism.nic.in/publicpage/wheretostay.aspx](http://delhitourism.nic.in/publicpage/wheretostay.aspx)

## **Guest Houses**

You can view a comprehensive list of *paying guest facilities* approved under Delhi Government's PGRA scheme at [delhitourism.nic.in/downloads/pgra.htm](http://delhitourism.nic.in/downloads/pgra.htm)

Entry India's recommended guest houses:

194 Munirka Vihar, New Delhi: +91-98101-87344

The Residency Inn, Gurgaon - Delhi NCR: +91-124-423-5525, +91-98106-65341; [residencyinn.com](http://residencyinn.com); [info@residencyinn.com](mailto:info@residencyinn.com)

# DELHI AIRPORT

*Keywords: Delhi airport, terminal 1 and 2, airport shuttle, taxi, car rental, making phone call from the airport, telephone booth, cell phone*

The following listings provide contact numbers for Delhi airport and for the facilities available to travelers at the airport

**Delhi Indira Gandhi International Airport (IGI):** [newdelhiairport.in](http://newdelhiairport.in)

Domestic Terminal 1: +91-11-2566-1000 (Both 1A and 1B)

International Terminal 2: +91-11-2560-2000

International Cargo Terminal: +91-11-2560-1000

**Information centers**

- Delhi Tourism office by Delhi Tourism and Transportation Development Corporation (DTTDC) – Provides Delhi Maps, tours, taxi, etc.  
Terminal 1, Domestic Airport: +91-11-2567-5609, +91-11-2567-2297  
Terminal 2, International Airport: +91-11-2565-3810, +91-11-2565-2136
  
- India Tourism office by Government of India:  
Terminal 1, Domestic Airport: +91-11-2566-5296  
Terminal 2, International Airport: +91-11-2569-1171

**Phone Booth:** There are phone booths by Airtel from which you can make local and international calls. These calls are metered and the rates are fixed.

**Cell phone service providers**

Airtel: +91-98185-61927. Airtel is the only cell phone service provider at Delhi Airport.

**Airport Shuttle:** DIAL provides a complimentary free shuttle bus service for passengers, every 20 minutes between the domestic terminals and 30 minutes between domestic and international terminals of IGI airport.

**EATS (Ex Service Men Airlink Transport Service):** Bus service from the IGI Airport to Inter-state Bus Terminal (ISBT - Kashmere Gate)

NOTE: For taxi, car rental see Transportation

# TRANSPORATION

*Keywords: at Delhi airport, in Delhi city, taxi, travel by metro, metro map, rent a car, railway and bus enquiries, auto-rickshaw, bus routes, bus operators, traveling to a different state and city*

## At AIRPORT

### Taxi

DTTDC (Delhi Tourism Development Corporation): Car hiring for Delhi and Inter State transfers, hotel bookings, tourists information, Delhi tour bookings: +91-11-2565-3810 (ext 2136)

'Pre-Paid Taxi' By Delhi Traffic Police at Delhi Airport:  
[delhitrafficpolice.nic.in/prepaid-booths.htm](http://delhitrafficpolice.nic.in/prepaid-booths.htm)

### Car Rental

Avis: To make a reservation visit [avis.com](http://avis.com) or call +91-11-6501-2525, +91-11-2390-6259.

## In DELHI NCR

### ○ Railways

*Online Reservation:* [irctc.co.in/](http://irctc.co.in/)

#### *Arrival and Departure*

North Arrival: 1331; Departure: 1336

East Arrival: 1332; Departure: 1337

West Arrival: 1333; Departure: 1338

South Arrival: 1334; Departure: 1339

#### Enquiry

Centralized Reservation Enquiry: 1345

Sarai Rohilla Enquiry: +91-11-2572-3267

Palam Enquiry: +91-11-2508-5218

Shahdara Enquiry: +91-11-22115991

Delhi Cantonment Enquiry: +91-11-2569-3846

Hazrat Nizamuddin Enquiry: +91-11-2435-9748

For major train links, visit

<http://delhitourism.nic.in/publicpage/raillinks1.aspx>

### ○ Roadways

Delhi Transport Corporation (DTC): +91-11-2335-4518; +91-11-2296-8836 (ISBT)

DTC Bus Routes: +91-11-2337-1745, +91-11-2331-7445

Visit <http://delhigovt.nic.in/newdelhi/dept/transport/dtcsearch.asp> for DTC route search

For Interstate Bus Terminals (ISBT)

General Enquiry: +91-11-2331-7600

Central District Enquiry: +91-11-2331-7445 Ext: 217

ISBT Anand Vihar: +91-11-2214-8097, +91-11-2386-5181

ISBT Kashmere Gate: +91-11-2296-0290; +91-11-2296-8836

ISBT Sarai Kale Khan: +91-11-2435-8343, +91-11-2215-2431

Interstate Bus Operators

Haryana Roadways: +91-11-2296-1262; ISBT Kashmere Gate - +91-11-2386-1262

Himachal Roadways: +91-11-2296-6725; ISBT Kashmere Gate - +91-11-2386-8694

Rajasthan Road Ways: +91-11-2291-9537; ISBT Kashmere Gate - +91-11-2386-1246; ISBT Sarai Kale Khan - +91-11-2435-3731

Punjab Roadways: +91-11-2296-7892; ISBT Kashmere Gate - +91-11-2386-7842

Uttar Pradesh Roadways: +91-11-2296-8709; ISBT Kashmere Gate: +91-11-2386-8709; ISBT Sarai Kale Khan - +91-11-2435-3359

J&K Roadways: +91-11-2332-4511

- Car Rentals

Ranjit Brothers, Approved by Dept. of Tourism (Government of India): +91-11-2875-7746; [info@ranjitbrostaxi.com](mailto:info@ranjitbrostaxi.com)

Victoria Travels, Approved by Dept. of Tourism (Government of India): Gurucharan Singh, +91-011-2336-1283; [victoriatravel@rediffmail.com](mailto:victoriatravel@rediffmail.com)

Rajeev Tour and Travels: Rajeev Gupta, +91-11-4351-6908; [traveltodelhi@yahoo.com](mailto:traveltodelhi@yahoo.com)

- Taxi

Mega Cab: 1929; +91-11- 4141-4141

Delhi Cab: +91-11-4433-3222

Metro Cab: 1923

Easy Cab: +91-11- 4343-4343

Quickcab: +91-11-4533-3333

- Metro  
Visit <http://www.delhimetrorail.com/> for metro fares, timings and other information.  
Metro is by-far the most safe, cheap, comfortable and fast way of transportation within Delhi.  
(Provide Metro Map here)
  
- Auto-rickshaws  
These are also called three wheelers and are available in plentiful for traveling within Delhi. You must negotiate the rate before you hire an auto-rickshaw.

About over-charge and other complaints: +91-11-2331-9334/8840/7630

# CURRENCY EXCHANGE, ATM & CREDIT CARDS

*Keywords: Indian Rupees, currency exchange at Delhi airport, carrying cash to India, traveler's checks, taking money from ATM, transferring money to India, exchange rates, credit cards*

Indian Currency: Indian Rupee (INR)

One US dollar currently fetches about 48 INR.

## Points to Know

- Travelers checks and credit cards are widely accepted in India
- For credit card transactions in India, all issuers, except Capital One, charge foreign transaction fee in the range of 2-3%. Capital One has no foreign transaction fee.
- For ATM transactions in India, all ATM card issuers except HSBC's World Premier MC, charge foreign ATM transaction fee. For Bank of America, there is no transaction fee if you use any one of their Global ATM Alliance partners like Barclays, BNP Paribas, China Construction Bank, Deutsche Bank, Santander Serfin, Scotiabank and Westpac.
- Visit [cbec.gov.in/travellers.htm](http://cbec.gov.in/travellers.htm) for declaration of foreign currency before customs officer at Delhi airport

## Exchange Rates

For real-time exchange rates, visit

[delhispecial.entryindia.com/currency\\_exchange\\_rate](http://delhispecial.entryindia.com/currency_exchange_rate)

Here you can also compare the rates available from different banks such as SBI, HDFC, RBI, etc.

Currency exchange and ATM facilities at the Delhi airport and in Delhi city

## At the AIRPORT

Currency Exchange: There are two centers at the airport where you can exchange currency

Thomas Cook: +91-11-2565-2021; Charges commission

State Bank of India: Doesn't charge any commission

ATM: If you need cash at the airport using your debit ATM card

ICICI Bank

## In DELHI NCR

Currency Exchange: foreign currency can be exchanged at many places in Delhi, like banks, hotels, government-run tourism offices and more.

**Banks:** Not all the branches of a bank exchange currency. You can call the bank specific numbers below to find a branch that does.

HDFC: 1-800-22-4060  
State Bank of India (SBI): 1-800-44-1955  
Citibank: 1-800-44-2265  
American Express: 1-800-419-1414

Thomas Cook: 1800 222665

Delhi Tourism Foreign Exchange Office by DTTDC (there are no *extra encashment charges*):

Connaught Place: +91-11-2373-0416  
Sansad Marg: +91-11-2340-6202/48

Private Listings: (Location operating independently under license from American Express)

Ashlin Travels: Chanakya Puri, +91-11-2688-2727  
Cair Travels: Barakhamba Road, +91-11-4151-1905  
Eternity Travel and Tour: Bahadurshah Zafar Marg, +91-11-2337-8541  
Interline Travel: Bhikaji Cama Place, +91-11-2616-6091

### **Transferring Money While in Delhi**

The best way to transfer money to yourself while in Delhi is to open a Quick Remit account with SBI or with HDFC Bank. The account can be connected to your bank account in USA. Then you can send money from your bank account to yourself any where in India using Internet. It will reach you in three or four days.

## ESSENTIAL NUMBERS

*Keywords: emergency numbers, US embassy, passport, enquiries, help lines, mailing stuff in India or abroad*

This section provides you with some contact numbers that you must keep handy at all times.

### Emergency

Police: 100  
Accident and Trauma Service: 1099  
Ambulance: 102  
Fire: 101  
Disease Control Room: +91-11-2467-0444  
Disaster Management Control Centers  
Nehru Place: +91-11-2644-5230  
Laxmi Nagar: +91-11-2241-7747  
Rohini: +91-11-2756-1777

**Consulates:** The following lists a few foreign embassies and consulates located in Delhi.

USA: +91-11-2419-8000; [newdelhi.usembassy.gov/](http://newdelhi.usembassy.gov/)  
UK: +91-11-2687-2161; [ukinindia.fco.gov.uk/en/](http://ukinindia.fco.gov.uk/en/)  
Canada: +91-11-4178-2000; [canadainternational.gc.ca/india-inde/](http://canadainternational.gc.ca/india-inde/)  
France: +91-11-2419-6100  
Singapore: +91-11-5101-9801 – 4, +91-11-5101-9818  
UAE: +91-11-2467-0830, +91-11-2687-2937  
Germany: 2687-1831  
Kuwait: +91-11-2410-0791 / 2 / 3  
Malaysia: +91-11-2611-1291 / 2 / 3

Visit [http://india.gov.in/overseas/foreign\\_emb\\_india.php](http://india.gov.in/overseas/foreign_emb_india.php) for a complete list of foreign embassies in Delhi and other cities of India

**Passport:** Indian passport holders traveling to Delhi, can use the number below for any passport related query.

Delhi Passport Office: +91-11-2616-6292, +91-11-2618-7075;  
<http://passport.gov.in/delhi.html>; [rpo.delhi@mea.gov.in](mailto:rpo.delhi@mea.gov.in)

Address: Hudco, Trikoo-3  
Bhikaji Cama Place  
RK Puram, New Delhi - 110066

Passport offices in other cities, click [here](#)

**Helpline:** The following numbers can be used to acquire non-emergency assistance or report a non-threatening situation.

Tourists: +91-11-2336-5358 / 3607

Tourist Information Service: 1363

Delhi Traffic Police: +91-11-2301-0101

Women: 1091 (24 hrs), +91-11-2331-7002/4, +91-11-27491446

Senior Citizens: 1291 (24 hours), +91-11-2349-0233 (senior citizen security cell)

Children: 1098

Disabled: SMS +91-11-98202-00100 (Deaf and Mute)

### **Courier Service and Post Office**

The following is a list of couriers and post offices that you can contact for mailing letters, post cards, gifts and souvenirs to your family and business associates abroad.

- Domestic
  - DTDC India [dtdc.in](http://dtdc.in): +91-11-2-6545-8168, +91-98104-20371
  - ABT Courier [abtcourier.com](http://abtcourier.com): 1600 44 8585
  - India Post [indiapost.gov.in/nsdefault.htm](http://indiapost.gov.in/nsdefault.htm). Click on SpeedPost ->Services
- International:
  - DHL [dhl.com](http://dhl.com) - 1800 11 1345
  - FedEx [fedx.com](http://fedx.com)- 1800 22 6161
  - UPS [ups.com](http://ups.com) - 1800 22 7171
  - India Post [indiapost.gov.in/nsdefault.htm](http://indiapost.gov.in/nsdefault.htm)

### **Post Offices:**

- GPO Delhi: +91-11-2296-5118
- GPO New Delhi: +91-11-2336-4111
- Eastern Court: +91-11-2332-1878
- Parliament Street: +91-11-2371-5605
- Foreign PO: +91-11-2323-3304

## CELL PHONE

*Keywords: mobile, cell phone, ordering cell phone service, service providers in India*

Having a cell phone in Delhi is helpful and is highly recommended. If your battery is running low you can find cell phone charging stations in many food outlets, malls, hotels etc. all throughout the Delhi area.

Cell phone service in India is mostly on pre-paid basis. There are thousands of locations where you can buy cell phone service. You can add minutes (recharge) from any cell phone service outlet. Other services like Internet, voicemail are available on demand.

What you can buy:

You can bring your cell phone to India (tri-band only) and just buy a Prepaid SIM card to start your service. Service gets activated within 15 min to 2 hours.

OR

You can buy a simple handset for about \$30, buy a SIM card for \$3, and buy an international calling card.

### **Cell Phone Service at the AIRPORT**

Airtel: +91-98185-61927. Airtel is the only cell phone service provider at Delhi Airport.

**Entry India's recommendation** for getting cell phone service:

Place your order with Entry India communications expert Sanjeev Oberoi 3 days in advance of your travel to Delhi. You can reach Sanjeev over the phone at +91-98101-29494 or email [soberoi@entryindia.com](mailto:soberoi@entryindia.com).

You will get a fully configured and activated cell phone at the Delhi Airport on your arrival.

Following are the 4 cell phone service providers in India you can contact for any cell phone related services like activating or deactivating voicemail, internet, SMS, etc.

Airtel: +91-98100-12345

IDEA: +91-98910-12345

Vodafone: +91-98110-98202

Aircel: +91-97160-12345

## **ENTRY INDIA HELPLINE NUMBER**

*Keywords: Car driver, internet, guest house rental, computer sales and support, home maid*

You can contact following Entry India's NRI Consultants to help you while in Delhi

Sanjeev Oberoi: +91-98101-29494: car driver, internet guest house rentals

Sheilza Bhatia: +91-98100-44240: shopping, yoga centers

Satish Sharma: +91-93122-42138: for doctors, pharmacies, hospitals

## **ABOUT ENTRY INDIA**

Entry India is a New Jersey, USA based LLC founded in 2006 with the purpose of connecting small businesses world-wide to opportunities in India.

It is based on a simple observation: "Doing business in India can be challenging for anyone especially for an unprepared outsider". Access to timely and reliable information, locating a business center, finding reliable service providers and business partners are some of the challenges faced by anyone starting out in India. Our goal is to prepare you thoroughly with all aspects of doing business with India before, during, and after your India initiative. We have a personalized approach to collect, validate, and disseminate information that is uniquely effective in overcoming entry barriers and ensuring successful outcomes

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